

# HE920 Family Product Description

80404ST10112A Rev.2 – 2013-05-06



## APPLICABILITY TABLE

PRODUCT
HE920-EU
HE920-NA



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- 3.11. Input and Outputs ..... 21
  - 3.11.1. General Purpose I/Os ..... 21
  - 3.11.2. Indication of Network Service Availability (STAT\_LED) ..... 21
  - 3.11.3. Power on monitor (PWR\_MON) / Auxiliary power output for accessories (VAUX1) ... 21
  - 3.11.4. Power on/off control (ON\_OFF) ..... 21
- 3.12. SIM Reader ..... 21
- 3.13. Converters ..... 21
- 3.14. Audio Interface ..... 22
- 3.15. Serial ports ..... 22
- 3.16. USB port ..... 22
- 3.17. User Interface ..... 22
- 3.18. Features ..... 22
  - 3.18.1. Speech Coding ..... 22
  - 3.18.2. SMS ..... 22
  - 3.18.3. Real Time Clock and Alarm ..... 22
  - 3.18.4. Data Transmission capabilities ..... 23
  - 3.18.5. Local security management ..... 23
  - 3.18.6. Call control ..... 23
  - 3.18.7. Phonebook ..... 23
  - 3.18.8. Characters management ..... 23
  - 3.18.9. SIM related functions ..... 23
  - 3.18.10. Call status indication ..... 23
  - 3.18.11. Automatic answer ..... 23
  - 3.18.12. Supplementary services ..... 24
  - 3.18.13. Acoustic signaling ..... 24
- 3.19. Mounting the modules on your board ..... 24
- 3.20. Packing system ..... 24
- 4. Evaluation Kit ..... 25
- 5. Software Features ..... 26
  - 5.1. Enhanced IP EASY Extension ..... 26
    - 5.1.1. Overview ..... 26
    - 5.1.2. IP EASY definition ..... 27
- 6. AT Commands ..... 28











## 1.4. Document Organization

This document contains the following chapters (sample):

[“Chapter 1: “Introduction”](#) provides a scope for this document, target audience, contact and support information, and text conventions.

[“Chapter 2: “Overview”](#) gives the information of product variants and the overview of the characteristics and features of the product.

[“Chapter 3: “General Product Description”](#) describes in details the characteristics of the product.

[“Chapter 4: “Evaluation Kit”](#) provides a brief description of the Telit Evaluation Kit (EVK2) as far as these modules are concerned.

[“Chapter 5: “Software Features”](#) provides an overview of the software features of the products.

[“Chapter 6: “AT Commands”](#) provides the information of compliant.

[“Chapter 7: “Conformity Assessment”](#) provides some fundamental hints about the conformity assessment that the final application might need.

[“Chapter 8: “Safety Recommendation”](#) provides some safety recommendations that must be follow by the customer in the design of the application that makes use of the HE920 family.

[“Chapter 9: “List of Acronyms”](#)

## 1.5. Text Conventions



***Danger – This information MUST be followed or catastrophic equipment failure or bodily injury may occur.***



***Caution or Warning – Alerts the user to important points about integrating the module, if these points are not followed, the module and end user equipment may fail or malfunction.***



**Tip or Information – Provides advice and suggestions that may be useful when integrating the module.**

All dates are in ISO 8601 format, i.e. YYYY-MM-DD.



## 1.6. Related Documents

- HE920 family Hardware User Guide, 1vv0301014
- HE920 Software User guide, 1vv0301015
- HE920 AT command reference guide, 80404ST10113A
- xE920\_Audio\_Settings\_Application\_Note, 80404NT10095A
- HE920 Digital Voice Interface Application Note, TBD
- Telit EVK2 User Guide, 1vv0300704



## 2. Overview

The new HE920 product family introduces the new 3.5G Land Grid Array (LGA) module in the market incorporating a 2G/3G solution in a rugged automotive grade packaging.

The HE920 is a 3.5G wireless data module offering HSPA connectivity with download speeds up to 14.4 Mbps, upload speeds up to 5.76 Mbps and manufactured under ISO TS16949.

Designed for use in the most demanding of automotive applications, the HE920 also offers ruggedized LGA packaging with an increased robustness and cost reducing mating solution. Two HE920 regional versions, covering different series of HSPA bands, are available whether your market is Europe, North America, South America, Asia or Australia.

The HE920 is also fully backwards compatible to existing EDGE and GSM/GPRS networks through integrated quad-band radios.

Additional features such as, integrated TCP/IP and UDP stack, one DAC and a two ADC channels provide extended functionality, adding value to the end application without adding cost.

Moreover HE920 is also available with embedded GPS/GLONASS receiver and Antenna Diversity. The extensive interface set, which includes analog and digital audio, UARTs, USB, PCM and user definable GPIOs, provides ease of integration of peripherals and actuators. The HE920 is also compliant with eCall EU Directive.

The eCall project is sponsored by the European Commission and it's based on the EU directive E112. It is intended to adopt a blackbox device installed inside vehicles, wirelessly connected to Emergency Centers. In case of an emergency such as an accident or by user intervention, the black box and its sensors will send information about the event to such centers, with the chance to establish a voice call for safety measures.

As a part of Telit's corporate policy of environmental protection, all Telit products comply with the RoHS (Restriction of Hazardous Substances) directive of the European Union (EU Directive 2002/95/EG)



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### NOTE:

Some of the performances of the Telit modules depend on S/W version installed on the module itself. The Telit modules S/W group is continuously working in order to add new features and improve the overall performances. The Telit modules are easily upgraded by the developer using the Telit Flash Programmer.

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**NOTE:**

In order to meet the competitive OEM and vertical market stringent requirements, Telit supports its customers with a dedicated Support Policy with:

- Telit Evaluation Kit EVK2 to help you to develop your application;
- A website with all updated information available;
- An high level specialist technical support to assist you in your development;

## 2.1. Product variants

All HE920 variants are quad-band GSM/GPRS/EDGE and tri-band HSPA. The series of HSPA band varies accordingly with the specific variant.

Two variants with different optional features and HSPA bands are available for each region:

HE920 Variants									
Variant name	Upload	Download	Frequencies	Features					
	HSUPA (Mbps)	HSDPA (Mbps)	UMTS HSPA bands (MHz)	GSM GPRS EDGE Quad Band	Rx Diversity	Data	Voice	GNSS receiver	eCall
EMEA & APAC Market									
HE920-EU	5.76	14.4	850/900/2100	x	x	x	x	x	x
Americas & Australia Market									
HE920-NA	5.76	14.4	850/1700/1900	x	x	x	x	x	x

## 2.2. Target Market

The HE920 family is designed and developed for the usage in automotive applications and application foreseen to be used in harsh environments requiring assured extended operating temperature range and mechanical ruggedness.

## 2.3. Features

- GSM/GPRS protocol stack 3GPP Release 6 compliant
- HSPA 5.76/14.4 Mbps
- Dimensions 34 x 40 x 2.8mm



## HE920 Family Product Description

80404ST10112A Rev.2 2013-05-06

- Quad band GSM/GPRS/EDGE
- GPRS/EDGE Class 33
- Manufactured under TS16949
- Optional GPS/GLONASS receiver
- RX Diversity
- Control via AT commands according to 3GPP TS27.005, 27.007 and Telit customized AT commands
- Serial port multiplexer 3GPP TS27.010
- Power consumption (typical values)
  - Power off: 30 uA
  - idle (registered, power saving): <1.3 mA @ DRX=9 in GSM mode
  - idle (registered, power saving): <1.0 mA @ DRX=512F in WCDMA mode
- Output power
  - Class 4 (2W) @ 850 / 900 MHz, GSM/GPRS
  - Class 1 (1W) @ 1800 / 1900 MHz, GSM/GPRS
  - Class E2 (0.5W) @ 850/900 MHz, EDGE
  - Class E2 (0.4W) @ 1800/1900 MHz, EDGE
  - Class 3 (0.25W) @ 850/900/1700/1900/2100 MHz, WCDMA/HSPA
- Sensitivity:
  - - 108 dBm (typ.) @ 850 / 900 MHz (GSM)
  - - 108 dBm (typ.) @ 1800 / 1900 MHz (GSM)
  - - 109 dBm (typ.) @ 850/900/1700/1900/2100 MHz (WCDMA)

### Interfaces

- 198-pad LGA interface
- 12 general I/O ports maximum including multi-functional I/Os
- Status LED output
- 2x Analog audio
- 1x Digital audio (PCM)
- 2 A/D converters
- 1 D/A converter (PWM output)
- UART.
- Reserved two wires CMOS UART for debugging
- USB 2.0 Hi-Speed, baud rate up to 480Mbps



- 1.8V/3V SIM interface

#### GPS Receiver (optional)

- gpsOne Gen8
- Sensitivity : -160 dBm
- Time To First Fix(Hot start) : 1sec
- Assisted-GNSS Support

#### Audio

- Telephony, emergency call
- HR, FR, EFR, AMR for GSM and AMR for WCDMA voice codec
- DTMF

#### SMS

- Point to point mobile originated and mobile terminated SMS
- SMS cell broadcast
- Text and PDU mode
- SMS over GPRS

#### Data transmission

- HSPA: D/L up to 14.4Mbps, U/L up to 5.76Mbps
- UMTS: D/L up to 384Kbps, U/L up to 384Kbps
- EDGE: D/L up to 236.8Kbps, U/L up to 236.8Kbps
- GPRS: D/L up to 85.6Kbps, U/L up to 85.6Kbps

#### GSM Supplementary Services

- Call forwarding
- Call barring
- Call waiting & call hold
- Advice of charge
- Calling line identification presentation [CLIP]
- Calling line identification restriction [CLIR]





- Unstructured supplementary services mobile originated data [USSD]
- Closed user group

### Additional features

- Local security management
- Call control & status indication
- SIM phonebook
- Character management (IRA, UCS2)
- SIM related functions [FDN, ADN, PIN]
- Real Time Clock
- Automatic answer
- Alarm management
- Embedded TCP/IP stack, including TCP, IP, UDP, and FTP protocols
- eCall Compliant

## 2.4. Approvals

- Fully type approved confirming with R&TTE directive
- CE, GCF
- FCC, IC, PTCRB
- A-Tick
- RoHS (all versions)

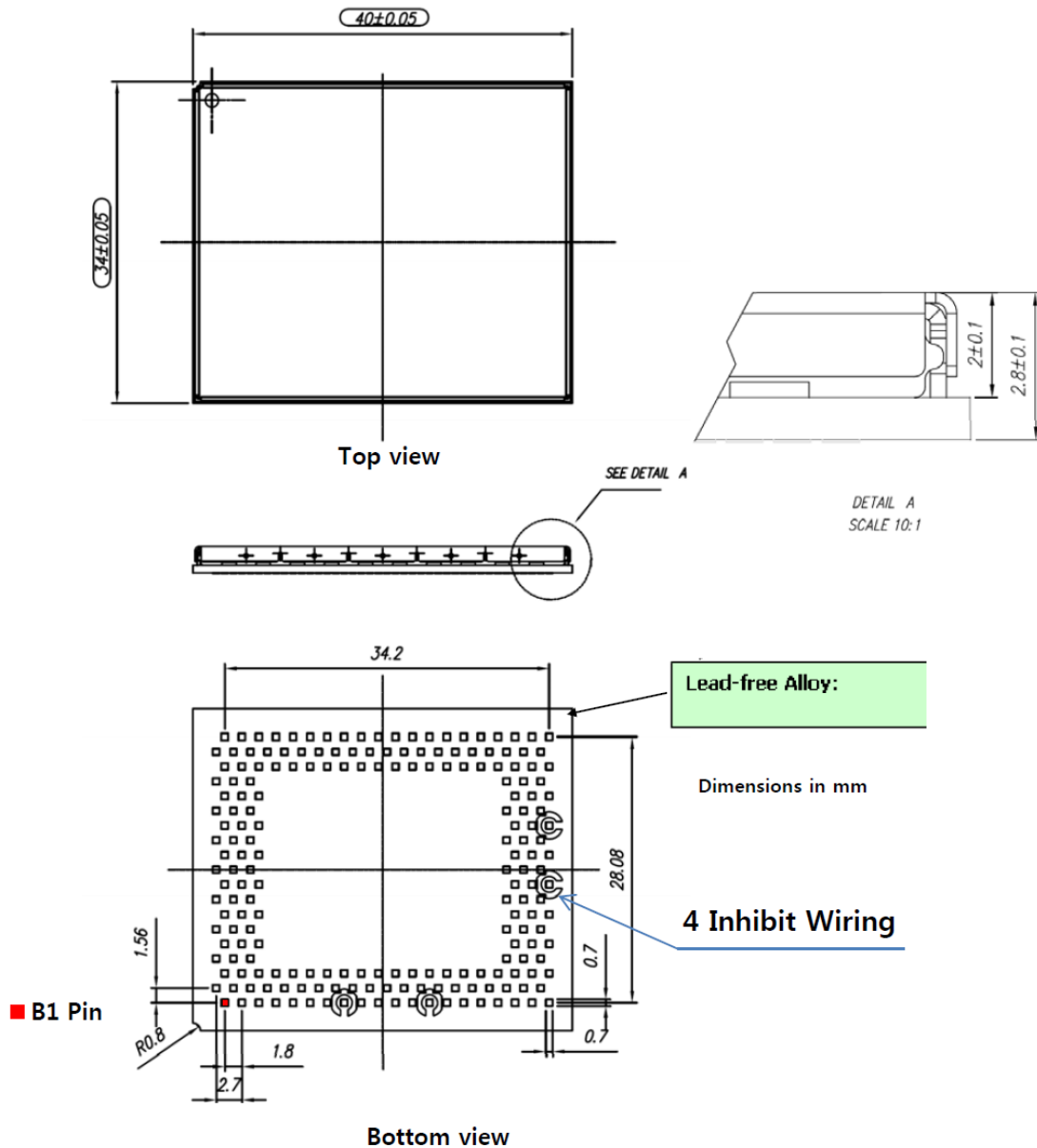


### 3. General Product Description

#### 3.1. Dimensions and 2D mechanical drawing

The overall dimensions of HE920 family are:

- Length: 34 mm
- Width: 40 mm
- Thickness: 2.8 mm



### 3.2. Weight

The module weight of HE920 family is less than 9 gram.

### 3.3. Environmental requirements

#### 3.3.1. Temperature range

		Note
Operating Temperature Range	-20°C ~ +55°C	The module is fully functional(*) in all the temperature range, and it fully meets the ETSI specifications.
	-40°C ~ +85°C	The module is fully functional(*) in all the temperature range. Temperatures outside of the range -20°C ÷ +55°C might slightly deviate from ETSI specifications.
Storage and non-operating Temperature Range	-40°C ~ +90°C	

(\*)Functional: the module is able to make and receive voice calls, data calls and SMS.

#### 3.3.2. RoHS compliance

As a part of Telit corporate policy of environmental protection, the HE920 family complies with the RoHS (Restriction of Hazardous Substances) directive of the European Union (EU directive 2002/95/EG).



### 3.4. Operating Frequency

The operating frequencies in GSM850, EGSM900, DCS1800, PCS1900, WCDMA modes are confirm to the 3GPP and WCDMA specifications.

Mode	Freq. TX (MHz)	Freq. RX (MHz)	Channels	TX - RX offset
GSM850	824.2 ~ 848.8	869.2 ~ 893.8	128 ~ 251	45 MHz
EGSM900	890.0 ~ 914.8	935.0 ~ 959.8	0 ~ 124	45 MHz
	880.2 ~ 889.8	925.2 ~ 934.8	975 ~ 1023	45 MHz
DCS1800	1710.2 ~ 1784.8	1805.2 ~ 1879.8	512 ~ 885	95MHz
PCS1900	1850.2 ~ 1909.8	1930.2 ~ 1989.8	512 ~ 810	80MHz
WCDMA850	826.4 ~ 846.6	871.4 ~ 891.6	Tx: 4132 ~ 4233 Rx: 4357 ~ 4458	45MHz
WCDMA900 (HE920-EU only)	882.4 ~ 912.6	927.4 ~ 957.6	Tx: 2712 ~ 2863 Rx: 2937 ~ 3088	45MHz
WCDMA (AWS) (HE920-NA only)	1712.4 ~ 1752.6	2112.4 ~ 2152.6	Tx: 9262 ~ 9538 Rx: 9662 ~ 9938	400MHz
WCDMA1900 (HE920-NA only)	1852.4 ~ 1907.6	1932.4 ~ 1987.6	Tx: 9262 ~ 9538 Rx: 9662 ~ 9938	80MHz
WCDMA2100 (HE920-EU only)	1922.4 ~ 1977.6	2112.4 ~ 2167.6	Tx: 9612 ~ 9888 Rx: 10562 ~ 10838	190MHz



### 3.5. Transmitter output power

The HE920 family transceiver output of GSM/GPRS mode in 850/900MHz bands are class 4 in accordance with the specifications which determine the nominal 2W peak RF power (+33dBm) on 50ohm. In the 1800/1900MHz bands are class 1 in accordance with the specification which determines the nominal 1W peak RF power (+30dBm) on 50ohm.

The HE920 family transceiver output of EDGE mode in 850/900MHz bands are class E2 in accordance with the specifications which determine the nominal 0.5W peak RF power (+27dBm) on 50ohm. In the 1800/1900MHz bands are class E2 in accordance with the specification which determine the nominal 0.4W peak RF power (+26dBm) on 50ohm.

The HE920 family transceiver output of WCDMA mode in 850/900/AWS1700/1900/2100MHz bands is class 3 in accordance with the specifications which determine the nominal 0.25W peak RF power (+24dBm) on 50ohm.

### 3.6. Reference sensitivity

#### 3.6.1. GSM/HSPA Sensitivity

The receiver sensitivity of HE920 family of GSM/GPRS/EDGE mode in 800/900MHz bands is better than -108 dBm (2.4% BER Class II – static channel) at normal operating condition.

The receiver sensitivity of HE920 family of GSM/GPRS/EDGE mode in 1800/1900MHz bands is better than -108 dBm (2.4% BER Class II – static channel) at normal operating condition.

The receiver sensitivity of HE920 family of WCDMA mode in 850/900/AWS1700/1900/2100MHz bands is better than -109 dBm (0.1% BER – static channel) at normal operating condition.

#### 3.6.2. GPS Sensitivity

GPS sensitivity is -160 dBm .



### 3.7. Antenna(s)

#### 3.7.1. Frequency band of GSM/WCDMA antenna

The antenna that the customer chooses should fulfill the following requirements:

Frequency range	Depending by frequency band(s) provided by the network operator, the customer shall use the most suitable antenna for that/those band(s)
Bandwidth	70MHz in GSM/WCDMA 850MHz band, 80MHz in GSM/WCDMA 900MHz band, 170MHz in DCS1800, 140MHz in GSM/WCDMA 1900MHz band, 250MHz in WCDMA 2100MHz band and 445MHz in WCDMA AWS band.

For further information, please refer to the HE920 family Hardware User Guide.

#### 3.7.2. Frequency band of GPS antenna

The GPS antenna should be an active antenna which is fulfilled the following requirements.

Frequency range	GNSS(GPS L1 & GLONASS) : 1565 MHz ~ 1606 MHz GPS L1 : 1575.42MHz GLONASS : 1597.55 – 1605.89MHz
Bandwidth	GPS L1 : +/- 1.023MHz GLONASS : 8.34MHz

### 3.8. Supply voltage

The external power supply must be connected to VBATT signal and must fulfill the following requirements:

Nominal Supply Voltage	3.8V
Operating Voltage Range	3.4 ~ 4.2V



#### CAUTION:

The operating voltage should not be exceeded; Special care must be taken in order to fulfill min/max supply voltage requirement.

### 3.9. Power consumption

The current consumption of HE920 family is:











### 3.18.12. Supplementary services

The following supplementary services are supported for HE920-xxG and HE920-xxR family:

- Call Barring
- Call Forwarding
- Calling Line Identification Presentation (CLIP)
- Calling Line Identification Restriction (CLIR)
- Call Waiting, other party call Waiting Indication
- Call Hold, other party Hold/Retrieved Indication
- Closed User Group supplementary service (CUG)
- Advice of Charge
- Unstructured SS Mobile Originated (MO)

### 3.18.13. Acoustic signaling

The acoustic signaling of the HE920-xxG and HE920-xxR family on the selected acoustic device are the following:

- Call waiting tone
- Busy tone
- Congestion tone
- Alarm/warning tone

## 3.19. Mounting the modules on your board

The modules have been designed in order to be compliant with a standard lead-free SMT process. For detailed information about PCB pad design and conditions to use in SMT process, please refer to the respective Hardware User Guide.

## 3.20. Packing system

According to SMT process, for picking & placing movement requirements, HE920 family is packaged on trays. Each tray contains 20 pieces in size of 176 x 329.

The level of moisture sensibility of HE920 family is “3”, according with standard IPC/JEDEC J-STD-020, take care of all the relative requirements for using this kind of components. Special care for handling is highly required.













## 6. AT Commands

The HE920 family can be driven via the serial and USB interface using the standard AT commands.

The modules are compliant with:

1. Hayes standard AT command set, in order to maintain the compatibility with existing S/W programs.
2. 3GPP TS 27.007 specific AT command and WCDMA/GPRS specific commands.
3. 3GPP TS 27.005 specific AT commands for SMS (Short Message Service) and CBS (Cell Broadcast Service)

Moreover, the modules support also Telit proprietary AT commands for special purposes.

For more information about the AT commands supported by the modules, please refer to the AT Commands Reference Guide.



## 7. Conformity assessment issues

### 7.1. 1999/5/EC Directive

The HE920-EU module has been assessed in order to satisfy the essential requirements of the R&TTE Directive 1999/05/EC (Radio Equipment & Telecommunications Terminal Equipments) to demonstrate the conformity against the harmonized standards with the final involvement of a Notified Body.

In order to satisfy the essential requirements of 1999/5/EC Directive, the HE920-EU is compliant with the following standards:

RF spectrum use (R&TTE art. 3.2)	EN 300 440-2 V1.4.1 EN 301 511 V9.0.2 EN 301 908-1 V5.2.1 EN 301 908-2 V5.2.1
EMC (R&TTE art. 3.1b)	EN 301 489-1 V1.9.2 EN 301 489-3 V1.4.1 EN 301 489-7 V1.3.1 EN 301 489-24 V1.5.1
Health & Safety (R&TTE art. 3.1a)	EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011+AC:2011

The conformity assessment procedure referred to in Article 10 and detailed in Annex IV of Directive 1999/5/EC has been followed with the involvement of the following Notified Body:

AT4 wireless, S.A.  
Parque Tecnológico de Andalucía  
C/ Severo Ochoa 2  
29590 Campanillas – Málaga  
SPAIN  
Notified Body No: 1909

Thus, the following marking is included in the product:

# CE 1909

The full declaration of conformity can be found on the following address:

<http://www.telit.com>





## 7.2. FCC/IC Regulatory notices

### Modification statement

Telit has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment.

*Telit n'approuve aucune modification apportée à l'appareil par l'utilisateur, quelle qu'en soit la nature. Tout changement ou modification peuvent annuler le droit d'utilisation de l'appareil par l'utilisateur.*

### Interference statement

This device complies with Part 15 of the FCC Rules and Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. This Class B digital apparatus complies with Canadian ICES-0003.

*Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.*

### Wireless notice

This equipment complies with FCC and IC radiation exposure limits set forth for an uncontrolled environment. The antenna should be installed and operated with minimum distance of 20 cm between the radiator and your body. Antenna gain must be below:

Frequency band	HE920-NA
GSM850 /FDD V	2.0 dBi
PCS1900 /FDD II	2.0 dBi
FDD IV	2.0 dBi

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

*Cet appareil est conforme aux limites d'exposition aux rayonnements de la IC pour un environnement non contrôlé. L'antenne doit être installé de façon à garder une distance minimale de 20 centimètres entre la source de rayonnements et votre corps. Gain de l'antenne doit être ci-dessous:*

Bande de fréquence	HE920-NA
GSM850 /FDD V	2.0 dBi
PCS1900 /FDD II	2.0 dBi
FDD IV	2.0 dBi

*L'émetteur ne doit pas être colocalisé ni fonctionner conjointement avec à autre antenne ou autre émetteur.*



### **FCC Class B digital device notice**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **Information To Be Supplied to the End User by the OEM or Integrator notice**

Modular information form OEM Information to Be Supplied to the End User by the OEM or Integrator  
The following regulatory and safety notices must be published in documentation supplied to the end user of the product or system incorporating an adapter in compliance with local regulations. Host system must be labeled with "Contains IC: 5131A-HE920NA " or "Contains FCCID:RI7HE920NA ", FCC ID/IC displayed on label.







## 9. List of acronyms

3GPP	3rd Generation Partnership Project
ADC	Analog to Digital Converter
ADN	Abbreviated Dialing Number
A-GPS	Assisted GPS
AMR	Adaptive Multi Rate
AT	Attention Commands
AWS	Advanced Wireless Services
BER	Bit Error Rate
BGA	Ball Grid Array
CLIP	Calling Line Identification Presentation
CLIR	Calling Line Identification Restriction
CMOS	Complementary Metal-Oxide Semiconductor
CSD	Circuit Switched Data
DAC	Digital to Analog Converter
DARP	Downlink Advanced Receiver Performance
DTMF	Dual Tone Multi Frequency
FDN	Fixed Dialing Number
FTP	File Transfer Protocol
GLONASS (ГЛОНАСС)	ГЛОбальная НАвигационная Спутниковая Система; ( <b>G</b> lobal' <b>n</b> aja <b>N</b> avigacionnaja <b>S</b> putnikovaja <b>S</b> istema→ G <b>L</b> obal N <b>A</b> avigation Satellite System)
GNSS	Global Navigation Satellite System
GSM	Global System for Mobile communication
GPRS	General Packet Radio Service
GPS	Global Positioning System
HSPA	High Speed Packet Access
HSUPA	High Speed Uplink Packet Access
H/W	Hardware



## HE920 Family Product Description

80404ST10112A Rev.2 2013-05-06

LED	Light Emitting Diode
MO	Mobile Originated
MT	Mobile Terminated
OEM	Other Equipment Manufacturer
PCB	Printed Circuit Board
PCM	Pulse Code Modulation
PDA	Personal Digital Assistant
PDU	Protocol Data Unit
PIN	Personal Identification Number
POS	Point Of Sales
PWM	Pulse Width Modulation
RF	Radio Frequency
RoHS	Restriction of Hazardous Substances
RTC	Real Time Clock
SAIC	Single Antenna Interface Cancellation
SIM	Subscriber Identity Module
SMD	Surface Mounted Device
SMS	Short Message Service
S/W	Software
TBD	To Be Determined
TCP/IP	Transmission Control Protocol/Internet Protocol
TTSC	Telit Technical Support Center
UART	Universal Asynchronous Receiver and Transmitter
USB	Universal Serial Bus
USIM	Universal Subscriber Identity Module
WCDMA	Wideband Code Division Multiple Access



## 10. Document History

Revision	Date	Changes
Preliminary 0	2012-06-11	First Preliminary issue
1	2012-12-27	Updated 2 Overview Updated 2.1 Product variants Updated 2.3 Features Updated 3.1 Dimensions and 2D mechanical drawing Updated 3.7.1 Frequency band of GSM/WCDMA antenna Updated 3.9 Power consumption Updated 3.11.1 General Purpose I/Os Updated 3.13 Converters Updated 3.18.4 Data Transmission capabilities
2	2013-05-06	Updated 1.6 Related Documents Updated 2.3 Features Updated 3.15 Serial Ports Updated 3.20 Packing system Updated 7 Conformity assessment issues

